

User Guide

Licensed Umrah Companies & Establishments Inquiry

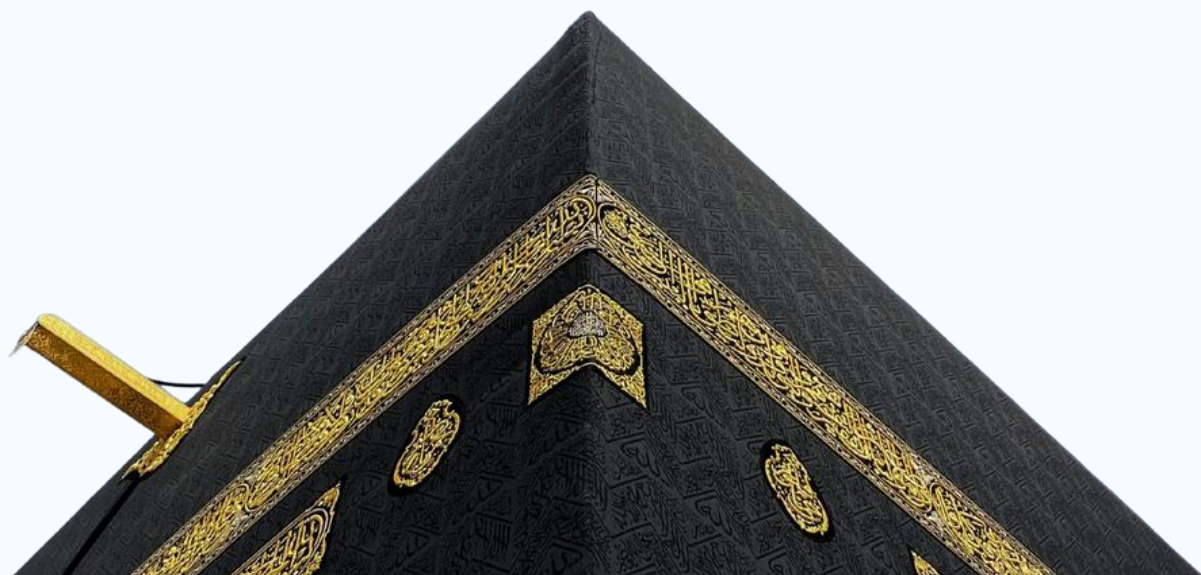




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Introduction:



In line with the organization's commitment to advancing digital transformation and enhancing user experience, the **"Inquiry About Licensed Umrah Companies and Establishments"** service has been provided via the online portal. This service aims to enable users to view data related to these companies with ease and convenience.

Furthermore, this guide aims to clarify the mechanism for using the service and the necessary steps to benefit from it, helping the user execute the required procedures smoothly and clearly.

Service Description:



An e-service provided by the Ministry of Hajj and Umrah that enables the beneficiary to verify the data and licensing status of Saudi Umrah companies and establishments.

Purpose of the Service:

Enhancing User Experience:
Improving user experience by providing an easy and seamless digital service.



Empowering Beneficiaries:
Enabling beneficiaries to inquire about licensed Umrah companies or establishments and view their company details.



Target Audience:

Visitors



Residents



Citizens



Required Documents:

No documents are required to execute the service.

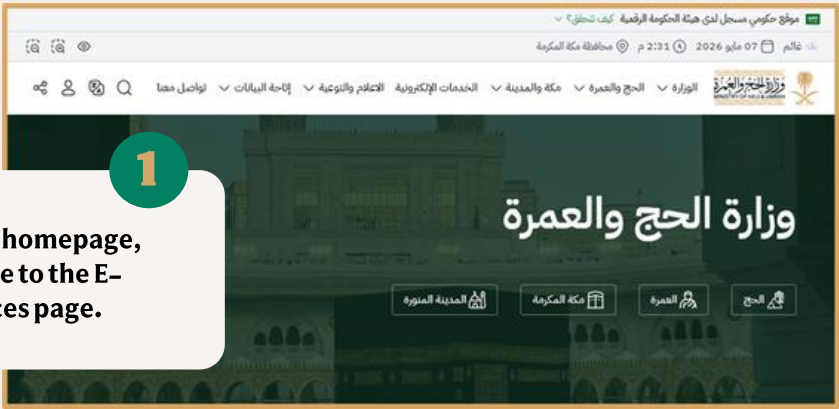


Terms of Use:

No conditions apply; the service is available to all users.

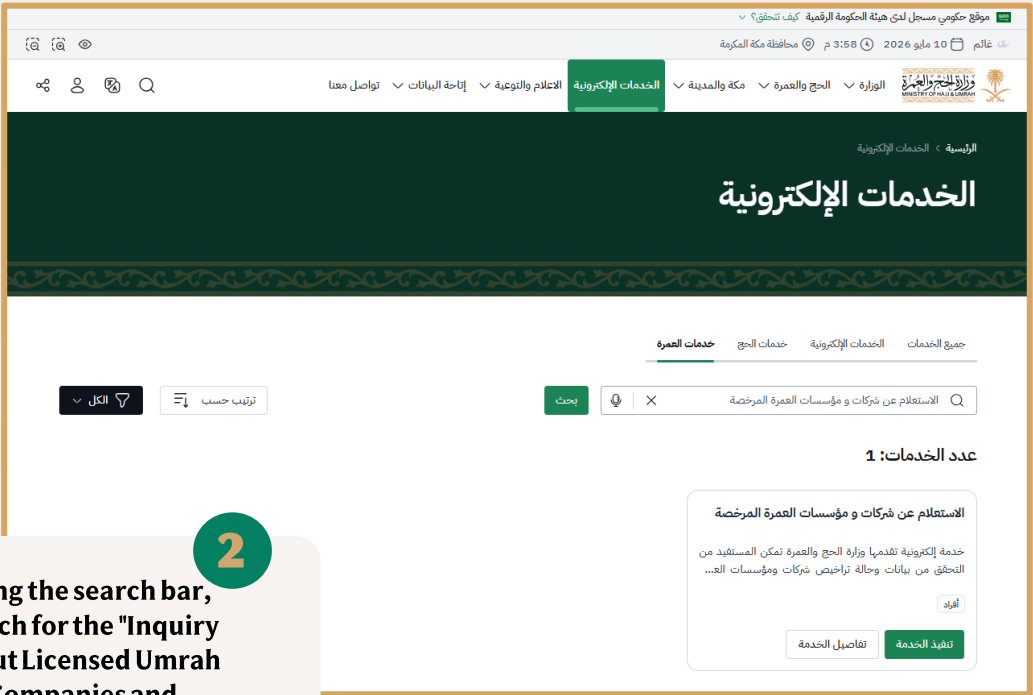


Service Execution Steps:



From the homepage,
navigate to the E-
Services page.

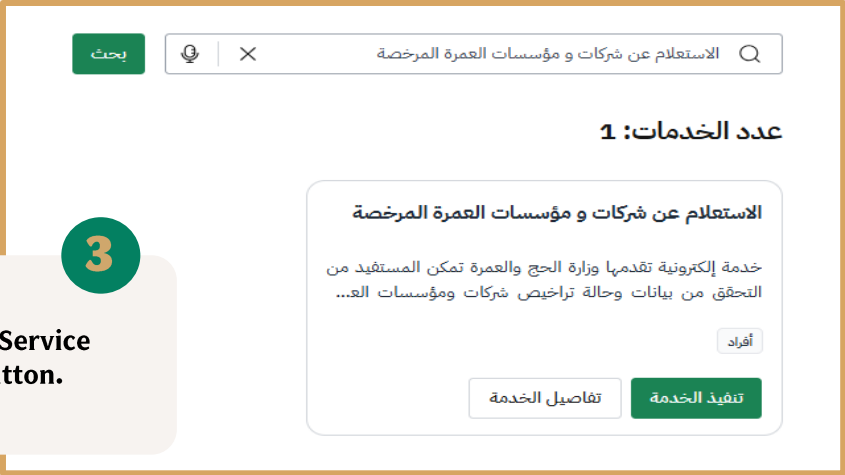
Figure 1: Ministry Website Homepage



Using the search bar,
search for the "Inquiry
About Licensed Umrah
Companies and
Establishments"
service.

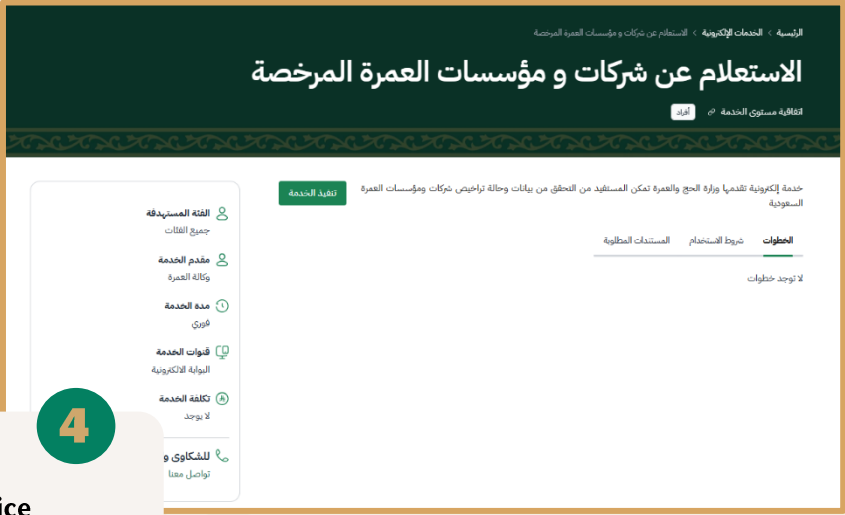
Figure 2: E-Services Page

Service Execution Steps:



Click on the "Service Details" button.

Figure 3: Service Card



View the service details.

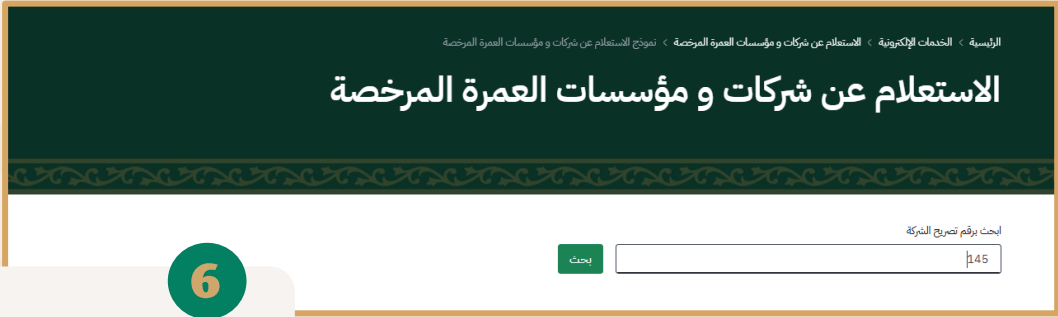
Figure 4: Service Details Page

Service Execution Steps:



Click on the "Start Service"

Figure 5: Service Details Page



Enter the company's permit number and click Search.

Figure 6: Service Form Page

Service Execution Steps:

ابحث برقم تصريح الشركة

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بحث

اسم المنشأة بالعربية	شركة التطوير
اسم المنشأة بالإنجليزية	شركة التطوير
رقم الترخيص	145
رقم السجل التجاري	1123000676
حالة المنشأة	نشط
نوع المنشأة	شركة
رقم الهاتف الثابت	1892028973
البريد الإلكتروني	esalah@ntgclarity.com

The company details will be displayed.

Figure 7: Company Details Display Page

ابحث برقم تصريح الشركة

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بحث

لم يتم العثور على نتائج

مسح

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If no results are found, a message will appear to the user with the option to search using a different value.

Figure 8: No Results Found Message



966 920002814



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Care@haj.gov.sa

Social MediaAccounts



حجرات

